

Dubbo Region Aquatic Leisure Centres

TERMS AND CONDITIONS : MEMBERSHIPS AND PASSES

Users must read all the information attached regarding Conditions of Use prior to confirming their booking and signing the User Agreement. Any questions or variations requested must be in writing to the Aquatic Leisure Centres Manager via aquaticsmanager@dubbo.nsw.gov.au.

CONDITIONS OF ENTRY AND USER AGREEMENT.

1. *Terms and conditions of Entry*

- 1.1. Users agree to abide by the Dubbo Regional Council Usage and Conditions of Entry Policy and will assist staff to ensure members abide by these terms as well. Dubbo Regional Council reserves the right under The Local Government Act 1993, to remove a person from an aquatic facility for the refusal to comply with the Conditions of Entry. The DRC Aquatic Leisure Centre Conditions of Entry Policy can be found on the Dubbo Regional Website at www.dubbo.nsw.gov.au or displayed at the facility entrance.

2. *Memberships*

- 2.1. Memberships are available for full-season or 28 Day duration for adult, child, family or concession.
- 2.2. 10-Entry Passes are available to purchase for adult, child or concession.
- 2.3. Memberships and Passes are only valid at the facility specified when purchasing and can be purchased online via www.dubbo.nsw.gov.au/aquatic or in person at any DRC aquatic centre reception desk.
- 2.4. Memberships and Passes cannot be suspended and request for cancellation must be sought in writing to aquaticsmanager@dubbo.nsw.gov.au and is at the discretion of Dubbo Regional Council.
- 2.5. Membership and Pass classifications are as follows and may require presentation of relevant proof on purchase
 - Adult – ages 17 and over
 - Child – ages 2-16 years old
 - Family – as listed on Medicare card
 - Concession - Pensioner, Veteran, Senior, Disability
- 2.6. Memberships and passes are valid only for the season they were purchased. All “unspent” pass entries will be voided after season closure.
- 2.7. Visitors must present their membership tag when entering the facility
- 2.8. Membership fees are set in accordance with the Dubbo Regional Council Revenue Policy 2022/2023.
- 2.9. Dubbo Regional Council reserves the right to accept or deny any application prior to or after submission.
- 2.10. Dubbo Regional Council reserves the right to cancel a memberships immediately by verbal or written notice for any breach of this Agreement or the DRC Aquatic Leisure Centre Conditions of Use Policy.

3. *Pool Closure*

- 3.1. Dubbo Regional Council reserves the right in its sole discretion to close the aquatic facility due to severe weather events or lightning (in accordance with the Severe Weather and Lightning Policy), water quality concerns (a breach of water quality parameters) or for any other reason Council determines is valid. As much notice as possible will be provided by DRC, however in some instances closures may be instigated immediately and refunds will not be issued.
- 3.2. Aquatic Leisure Centre Facebook page and direct contact with the facility will provide the most up to date information regarding closures.