



DUBBO REGIONAL COUNCIL WATER TREATMENT PLANTS

PRE-TOUR INFORMATION

Council welcomes site tours from school and other community groups to our treatment plants for educational guided tours. Tours are conducted by arrangement. To ensure that your tour goes smoothly, we would like you to take note of the following:

Tours will be conducted between the hours of 9:30 am and 2:00 pm on Tuesdays, Wednesdays and Thursdays by appointment.

An Application for a tour of the Water Treatment Plant must be completed and returned to Council's Water & Sewer Client Services Team 10 working days prior to attending the site.

We request that the following student/teacher ratios be observed during your visit:

Students under 16	1 adult group leader/ helper per 6 students
Students over 16	1 adult group leader/helper per 10 students
Adults	1 adult group leader per 15 visitors

Council Requirements

- Visiting schools are responsible for their students at all times.
- Council staff may guide the tour, however, supervision remains the sole responsibility of the school/organisation.
- It is the responsibility of the visiting school/organisation to ensure that the visit is endorsed and covered by the school's/organisation's public liability and other relevant insurances.
- If minors (persons under the age of 18) are visiting a Council facility, it is the organiser's responsibility to ensure parental consent and relevant insurance has been arranged.

Access

Wheelchair access is not available at the Water Treatment Plants due to safety and operational requirements.

Toilets

A unisex toilet is available. Students who leave the tour group to go to the toilet must be accompanied by a teacher or accompanying adult.

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Upon Arrival

The John Gilbert Treatment Plant is located at 391 Macquarie Street, Dubbo. Vehicle access is off Macquarie Street, south of the CBD.

The Wellington Water Filtration Plant is located on The Falls Road, on the Northern edge of Wellington.

- You will need to stop at the security gate, and call 6801 4000, to gain access into the plant.
- A teacher/group leader must sign in on arrival.
- The Council tour guide will provide a brief safety induction prior to the start of the tour.
- The tour group may receive copies of the Visitors Guide as required.

What happens on the tour?

The tour takes between 60 - 90 minutes depending on which Plant you visit and the size of the group. Your group will be met by the Council tour guide and escorted through the plant. Your group will be briefed about the water treatment processes during the tour.

Health and Safety

Everyone on tour must follow the instructions of Council staff at all times.

These include:

- Wearing sturdy covered shoes (no thongs, sandals or high heels)
- Switching off mobile phones
- Not touching equipment
- Washing hands after the tour
- Not smoking, eating or drinking during the visit
- Obeying the tour guide's instructions if there is an emergency evacuation.

If you are required to wear safety hats and vests, Council will supply this equipment.

In some locations, Council may provide a short safety induction presentation before the tour.

We thank you for your cooperation and hope that you enjoy your visit.



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(02) 6801 4000



Cnr Church & Darling Streets, Dubbo
Cnr Nanima Crescent & Warne Street, Wellington



PO Box 81, Dubbo NSW 2830