



NBN CONNECTIONS

The nbn™ network is now available to residents and businesses in Dubbo, Wellington and surrounding areas.

WHAT IS THE NBN?

The nbn™ network is a landline phone and internet network, designed to provide you with access to fast and reliable phone and internet services no matter where you live.

WHY CONNECT TO NBN?

The nbn™ network can open up many opportunities for homes and businesses:

- Experience fast downloads, with multiple people and devices operating in the home or business at the same time^
- Smooth video conferencing takes the frustration out of face to face contact with loved ones or work colleagues
- Kids can unlock their full potential by having fast access to online educational tools
- Access to a fast connection can help businesses and employees enhance productivity^

^ Your experience including the speeds actually achieved over the nbn™ network depends on the technology over which services are delivered to your premises and some factors outside nbn's control like your equipment quality, software broadband plans and how your service provider designs its network.

IS THE NBN AVAILABLE IN MY AREA?

nbn will be mailing residents and businesses when you are able to switch to the nbn™ network, with information about what to do next. You can also find out when the nbn™ network is available by calling 1800 687 626 or by checking your address here:

HOW DO I CONNECT TO THE NBN?

It's easy to switch to the nbn™ network:

1. Contact a phone or internet provider
2. Ask about switching your phone or internet to the nbn™ network
3. Choose a plan that best suits your needs Visit nbn.com.au/switch to see a list of providers in your area.

DISCONNECTIONS - WILL MY EXISTING SERVICES BE AFFECTED?

The nbn™ network is replacing most existing landline phone and internet networks in your area. To keep using affected services, switch them to the nbn™ network before they're disconnected*.

The following services run over the existing network and will be impacted when the existing network is disconnected:

- Landline phones
- Landline internet
- Medical alarms & emergency call systems
- Monitored security alarms
- EFTPOS & ATMs
- Fax machines and TTY devices.

Services provided over the nbn™ network will be replacing phone and internet services provided over most of the existing landline networks, including copper and the majority of HFC networks within the fixed line footprint. Services provided over existing fibre networks (including in-building, health and education networks) and some special and business services may not be affected.

To find out if your services will be affected, please contact your current phone or internet provider. The disconnection date is subject to change.

For more information, visit nbn.com.au/switchoff or call 1800 687 626.

MORE INFORMATION

For all general enquiries regarding the nbn phone 1800 867 626 or visit nbnc0.com.au

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I'M LOOKING FOR



BEAT THE HEAT

A statewide heat wave has been declared across NSW. Check out some of the services Council provide f ...

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