



# RATES, PAYMENTS AND CLAIMS

Pay your rates online

Council rates are a local tax levied on the land value of rateable properties and used to fund services that benefit the general community. The land value is assessed by the Valuer General and Council is currently using valuations with a base date of 1 July 2016.

There are also a range of services for which Council is required to levy a separate charge rather than be funded from rates. This includes, domestic waste management, storm water management, water and sewer supplies.

Rates and charges are listed in the 2018-2019 Revenue Policy ( 323.1KB)

## RATES

### HOW RATES ARE CALCULATED?

The amount of rates raised on your property is determined by the rating category (either residential, business, farmland or mining) and rateable value of your property, the ad valorem rate set by Council for that category, and any pension concession you may be eligible for.

The rating category or sub-category is shown on your Rate Notice. If the use of your land changes, or is different to that shown on the Rate Notice, it is your obligation to notify Council of the correct category.

If you do not agree with the category Council has given your land, you or your agent can ask for a review. If you are dissatisfied with Council's declaration of the category of your land after it has been reviewed, or the date the category of your land is to take effect, you may appeal to the Land and Environment Court within 30 days after the declaration is made, under Section 526 of the Local Government Act, 1993.

For more information on Dubbo ( 137.3KB)

For more information on Wellington ( 120.7KB)

### WHEN ARE RATES DUE?

Council rates and charges are due on or before 31 August each year and can also be paid by instalments which are payable by 31 August, 30 November, 28 February and 31 May. You will be sent a reminder notice 30 days prior to the due date.

## CHARGES

There are a range of services for which Council is required to levy a separate charge rather than be funded from rates. These include:

- **Domestic waste management** - all residential properties within the designated scavenging area are charged either a three bin or a two bin service as defined below:
  - **Three Bin Service:** A once weekly kerbside collection service of one weekly 240 litre food and garden waste green bin, a once weekly kerbside collection of 140 litre garbage red bin and a fortnightly kerbside collection for one 240 litre yellow bin of mixed recycling.
  - **Two Bin Service:** A once weekly kerbside collection service of one weekly kerbside collection of 240 litre garbage red bin and a fortnightly kerbside collection for one 240 litre yellow bin of mixed recycling.
- **Waste management** - levied on non-residential properties within the designated scavenging area applied to those properties for which the service is provided.
- **Drainage service charge** - an annual charge which applies to all parcels of rateable land in the 'urban area', levied to raise revenue to fund the upgrade and general maintenance of the stormwater drainage system.
- **Sewerage service** - all residential properties to which sewerage is available will be levied a Sewerage Service Charge. If the property is the site of a Residential multiple residence property (non strata) the Sewerage Service Charge will be the number of occupancies multiplied by the Residential Sewerage Service Charge x 0.5. Non-Residential properties will be charged a quarterly charge for sewerage service based on usage. Usage will be determined by an assessment of water consumed on the property that is returned to the sewer and will be based on the water consumption.
- **Water access** - levied on all properties to which the service is available, regardless of whether the water is connected to the property or not. The charge is determined by the size of the water meter connected to the property, or, if no meter is connected, the default rate for a 20mm meter is charged.
- **Water usage** - water consumption charges are a per kiloliter charge for actual water consumed. A charge is raised for the use of the water supply service on a quarterly basis based on the consumption recorded by the meter or meters servicing each property.

## PENSIONER REBATES

All NSW Council's give a mandatory rebate of half the General rate up to \$250.00, and half the Water Charges and Sewerage Charge up to \$87.50 each. The maximum rebate you are eligible for is \$425.00 each year.

Council will provide an additional voluntary pensioner rebate to the mandatory pensioner rebate, per household for Water Charges and Sewerage Charge of \$12.50 each and for Domestic Waste Management Charges for a three (3) bin service only of \$52.

If you are a holder of a current Pensioner Concession Card, and are solely or jointly liable for the rates and charges on the property, which is your principal place of abode, you are eligible for this rebate.

If you start receiving a pension after the commencement of the rating year, you will be eligible for a part year Pension Rebate at the beginning of the next quarter. If you cease to qualify as a pensioner, your pension rebate will be abandoned at the end of the quarterly billing period in which you ceased your entitlement.

To complete the Application for Council Pensioner Concession Rates Rebate form, visit Council's Administration Building in Dubbo or Wellington. (Submission of the form does not automatically confirm your eligibility for this rebate)

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