



DUBBO REGIONAL COUNCIL'S COVID-19 RESPONSE

LIVE UPDATES

Dubbo Regional Council is providing frequent updates on its response to the COVID-19 outbreak. First and foremost, this is a federal and state government-led response, and Dubbo Regional Council is a conduit to the community to share information. You can stay up-to-date with our latest live press conferences by liking our Facebook page or viewing the Live Stream section of the website. **The next community briefing will be at 12:30pm on Monday 11 May, 2020 and will be live streamed here:**

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Try watching this video on www.youtube.com, or enable JavaScript if it is disabled in your browser.

NEWS & UPDATES

Dubbo Regional Council has published the below media releases about its response to COVID-19. The most recent releases are at the top:

APPLICATIONS NOW OPEN FOR CORONAVIRUS (COVID-19) RATES FINANCIAL ASSISTANCE

NSW GOVERNMENT HAS SAYS TRIP TO THE TIP IS NOW A 'REASONABLE EXCUSE'

COUNCIL WAIVES CHILDCARE LEVIES UNTIL THE END OF FINANCIAL YEAR

THE SHOW MUST GO ON!

KEEP IT SAFE. LEAVE YOUR HOUSEHOLD CLEAN OUT UNTIL ANOTHER TIME.

ADDITIONAL COUNCIL FACILITIES TO CLOSE IN RESPONSE TO COVID-19 PANDEMIC

COUNCIL FACILITIES TO CLOSE, BUT STAFF STILL WORKING

LANDING FEES AT DUBBO CITY REGIONAL AIRPORT WAIVED

DRC STATEMENT RE 'MARKETS' AND COVID-19

COUNCIL CONTINUES WORKING WITH EVENT ORGANISERS

SPECIAL EARLY MORNING BUS SERVICES

MAINTAINING VITAL SERVICES FOR OUR COMMUNITY

SUPPORTING OUR BUSINESS COMMUNITY

We know that our business community is hurting at this time, which is why Dubbo Regional Council's Economic Development Team is working with local businesses. A webpage over at our sister-site run by Dubbo Region is helping our community stay connected and aware of what businesses have come up with alternative ways of trading.

Find out more about local businesses and who's still trading here. You'll also find important information for businesses, and also for workers and employees.

WHY SOME RECREATION RESERVES AREN'T YET OPEN

Dubbo Regional Council (DRC) has been carefully abiding by the COVID-19 restrictions put in place by both state and federal governments during the pandemic. DRC has been able to reopen a variety of recreational assets as restrictions have eased in recent weeks. Council staff acted promptly to install COVIDSafe signage and conduct thorough risk assessments of each site prior to reopening.

Council is constantly monitoring the restrictions, and although camping grounds are permitted to reopen in some cases, the NSW Public Health Order prohibits us from opening sites that are unattended. Under the Public Health Order (COVID-19 Restrictions on Gathering and Movement) Order (No 3) 2020, under Schedule 1, Clause 5 stipulates that operators must have a COVID-19 safety plan and comprehensive record keeping requirements pertaining to people who are in the campgrounds. Ponto Falls, Terramungamine, Dickigundy and Stuart Town Recreation Reserves are free and unattended sites, therefore we are unable to uphold the requirements of the current Public Health Order and they will remain closed until restrictions are relaxed.

LODGING DEVELOPMENT APPLICATIONS

Electronic submissions of applications can be sent to Council via DevelopmentandEnvironmentApplications.Officers@dubbo.nsw.gov.au. Council only requires one set of plans and each document is to be named accordingly and saved as separate pdf documents. If your application and associated documents are larger than 25 MB, documents can be sent via a cloud host. Please note that if the documentation is not adequate eg: not to scale, not clear or legible, insufficient details etc., then lodgement of the application will be held until adequate information is received.

On the receipt of acceptable applications, Council will forward an Invoice for payment of associated fees which must be paid within 14 days. This payment will be able to be made electronically. Should the payment not be made within the specified 14 days, the application will be refused, on the grounds that the application

had not been lodged in the 'prescribed manner'.

Council's Duty Building and Planning Officers are available between 1 pm to 5 pm Monday to Friday to answer any enquires regarding your application. Please phone 02 6801 4000 or send an email to council@dubbo.nsw.gov.au.

PUBLIC HEALTH INFORMATION

On 21 March 2020, NSW Health Minister Brad Hazzard made an Order under Section 7 of the Public Health Act 2010 that prohibits mass gatherings of 500 or more people in outdoor spaces and 100 people or more in indoor spaces, subject to certain exclusions.

For more information about this, please visit [here](#).

CLOSURES/PRECAUTIONS AT COUNCIL FACILITIES

We are updating this information regularly to keep our community informed about any changes to their services. Please refer to the below table for more information.

FACILITY	STATUS	MORE INFO
Customer Experience Centres	Open	<p>The Wellington and Dubbo Customer Experience Centres will reopen to the public from Monday 1 June, 2020. However, we ask that if you are feeling unwell, you stay home and make contact with Council via phone instead.</p> <p>Certificates, Debtor payments, rates and water payments processed via:</p> <ul style="list-style-type: none">• The E-Services Portal https://eservice.dubbo.nsw.gov.au/eservice/start.do• Attending the Post Office.• Rates payments can be made any time via Visa or MasterCard by phoning 13 18 16. <p>For Duty Builder and Planning Officers</p> <ul style="list-style-type: none">• Phone 02 6801 4000 between 1pm-5pm for Duty Builder and Planning Officers, or email your queries to council@dubbo.nsw.gov.au rather than attending in person.
Visitor Information Centres	Open	<p>Strict social distancing requirements are in place. Staff are also available to answer phone calls.</p> <p>Phone: 1800 674 443</p>

<p>Dubbo Regional Theatre and Convention Centre (DRTCC)</p>	<p>Open</p>	<ul style="list-style-type: none"> • Staff will start welcoming people back from 9:30am Wednesday 1 July. • For a list of shows and events cancelled at the Dubbo Regional Theatre and Convention Centre, visit here. • For updates about other events in the Dubbo region, visit here. <p>Phone: (02) 6801 4378</p>
<p>Old Dubbo Gaol</p>	<p>Open</p>	<ul style="list-style-type: none"> • Please book ahead if you are visiting the Old Dubbo Gaol. Guided tours are not allowed; however, self-guided tours are still proceeding. • Staff will still be responding to inquiries over the phone or email. <p>Phone: (02) 6801 4460</p>
<p>Dubbo Regional Livestock Markets (DRLM)</p>	<p>Open</p>	<p>We've asked that only those conducting business at DRLM - namely agents, buyers, transporters, contractors and staff - attend Dubbo Regional Livestock Markets. We also want people to be aware of the below:</p> <ul style="list-style-type: none"> • The need for regular and correct hand-washing procedures. • Avoiding touching eyes, nose and mouth with hands. • Sneezing into your elbow or clean tissue. • Not shaking hands. • Maintaining a 1.5m distance from others. • If you have symptoms you must self-isolate and seek immediate medical advice.
<p>Whylandra Waste Facility</p>	<p>Open</p>	<p>The state government considers a trip to the tip a reasonable excuse, and as such, our waste facilities remain open. However, we ask you to exercise caution when visiting our facilities, and reconsider your trip if you are showing signs of sickness.</p>

Wellington Caves and Caravan Park	Open	<ul style="list-style-type: none"> The Visitor Experience Centre and cafe will be open; however, tours of the Wellington Caves have been suspended until further notice, in line with state government restrictions, which do not allow for guided tours. <p>Phone: (02) 6840 6480</p>
Western Plains Cultural Centre (WPCC)	Open	<ul style="list-style-type: none"> The WPCC and cafe will reopen to the public from 1 June. Registrations are essential via 123Tix or registrations can be made upon entry to the WPCC, as long as social distancing is followed. <p>Phone: (02) 6801 4444</p>
Macquarie Regional Library (MRL)	Limited openings	<ul style="list-style-type: none"> The Macquarie Regional Libraries, including Dubbo and Wellington have implemented limited opening times and days. For more information about those opening times, click here. We will rollout a suite of virtual programs including: <ul style="list-style-type: none"> 24/7 online services Online tech help Ask Your Library (via email and telephone) Stories At Home (virtual story time) Your Library at Your Door <p>Phone: (02) 6801 4510</p>
Community Halls	Closed	All closed until further notice. For a full list of halls affected, visit here .
Public Amenities	Open	
Playgrounds/ play spaces	Open	
Skate parks	Open	<ul style="list-style-type: none"> Dubbo, Victoria Park Wellington Skate Park Geurie Tom Culkin

Botanic Gardens & Japanese Gardnes	Open	
Sporting Facilities/ Sporting Grounds	Open	<p><u>Open from Saturday 23 May:</u></p> <ul style="list-style-type: none"> • Ballimore tennis courts, Ballimore • Powter Park BMX track, Dubbo • Wongarbon multicourts, Wongarbon • Tom Culkin Oval Tennis Courts, Geurie • Rygate Multi Courts, Wellington <ul style="list-style-type: none"> • Apex Oval (open for bookings) Dubbo • Barden Park, Dubbo • Dubbo Regional Cycle Facility • Pioneer Hockey Complex (open for bookings) • Kennard Park, Wellington <p>CLOSED</p> <ul style="list-style-type: none"> • Victoria Park No 1 - Under construction
Reserves	Limited openings	<p>Open:</p> <ul style="list-style-type: none"> • Sandy Beach Reserve • Devils Elbow Reserve <p>Closed:</p> <ul style="list-style-type: none"> • Terramungamine – camping site • Ponto Falls Reserve – camping site • Stuart Town Recreational Ground <p>Camping grounds, public BBQ facilities and public drinking fountains will remain closed until the next stage of NSW Government's easing of restrictions as per the NSW Public Health Order</p>
Community BBQs	OFF	All community BBQs have been turned off
Drinking Fountains	OFF	All community drinking fountains have been turned off

Leash Free Areas	Open	<p>All leash free areas will reopen to the public from Saturday 23 May, 2020</p> <ul style="list-style-type: none"> • South Dubbo Park • Delroy Park • Douglass Mawson Park
Aquatic Leisure Centres	Closed	<p>All Aquatic Leisure Centres have been closed since 5pm Wednesday 25 March. The pool season in Geurie had closed two weeks prior, and the Wellington and Dubbo season was due to end on Friday 27 March.</p>
Animal Shelter & Pound	Open by appointment only	<p>Rangers will still be responding to calls and requests; however, if you are collecting a pet, you will be required to make an appointment before collecting your pet.</p> <p>All adoptions have been suspended for the time being, with all dogs and cats being sent to various rescue groups, including the RSPCA, for adoption.</p>

Still have questions? Click here to see our Frequently Asked Questions about COVID-19.

Last Edited: 28 Jul 2020

I'M LOOKING FOR

DUBBO REGIONAL COUNCIL'S COVID-19 RESPONSE

Click here to find out which Council facilities are open to the public, and what DRC's response to t ...



[Read more](#)

The background is a solid blue color. It features several stylized virus particles of varying sizes and shades of blue and white. The largest virus is in the center, with a dark blue body and white spikes. Smaller viruses are scattered around it, some in lighter shades of blue and some in white. The overall aesthetic is clean and modern.

COVID-19 RESPONSE