



# DUBBO REGIONAL COUNCIL'S COVID-19 RESPONSE

## **SUPPORTING OUR BUSINESS COMMUNITY**

We know that our business community is hurting at this time, which is why Dubbo Regional Council's Economic Development Team is working with local businesses. A webpage over at our sister-site run by Dubbo Region is helping our community stay connected and aware of what businesses have come up with alternative ways of trading.

If you are a local business and need support and advice from Council's Economic Development Team, [click here](#) for important information and resources. You can also call the Economic Development Team on (02) 6801 4000.

## **LODGING DEVELOPMENT APPLICATIONS**

All development applications should be lodged via the new Online Planning Portal. To access the portal, [click here](#).

## **PUBLIC HEALTH INFORMATION**

To read about the latest restrictions and Public Health Orders, please visit this NSW Health webpage.

To check what you can and can't do under the current rules, please click [here](#).

## **CLOSURES/PRECAUTIONS AT COUNCIL FACILITIES**

We are updating this information regularly to keep our community informed about any changes to their services. Please refer to the below table for more information.

<b>FACILITY</b>	<b>STATUS</b>	<b>MORE INFO</b>
Customer Experience Centres	<b>Closed</b>	All Customer Experience Centres are closed during the lock down period. Staff are still answering phone calls though, and service requests can be lodged online via DRC&Me. <b>Phone:</b> (02) 6801 4000

<p>Visitor Information Centres</p>	<p><b>Closed</b></p>	<p>Visitor Information Centres in Dubbo and Wellington will be closed to the public; however, staff can still be contacted via phone.</p> <p><b>Phone:</b> 1800 674 443</p>
<p>Dubbo Regional Theatre and Convention Centre (DRTCC)</p>	<p><b>Closed</b></p>	<p>Ticket holders will be contacted if they are affected. For more information, visit <a href="#">here</a>.</p> <p>For updates about other events in the Dubbo region, visit <a href="#">here</a>.</p> <p><b>Phone:</b> (02) 6801 4378</p>
<p>Old Dubbo Gaol</p>	<p><b>Closed</b></p>	<p>Staff will still be taking phone calls</p> <p><b>Phone:</b> (02) 6801 4460</p>

Dubbo  
Regional  
Livestock  
Markets  
(DRLM)

**Open with  
restrictions**

To ensure that Dubbo Regional Livestock Markets (DRLM) can trade as long as possible only DRLM staff, DRLM agents, Dubbo Stock and Station Agents staff and genuine registered commission/company buyers and carriers are permitted on site. Please also follow the below restrictions:

- QR code check in
- Mandatory mask wearing
- The need for regular and correct hand-washing procedures.
- Not shaking hands.
- Maintaining a 1.5m distance from others.
- If you have symptoms you must self-isolate and seek immediate medical advice.

Council waste facilities - including transfer stations

**Open by appointment only**

**All regular kerbside waste collection will continue as usual.**

**General public:**

The Whylandra Waste & Recycling Facility and the Wellington Waste Facility are operating on a booking system during the current stay-at-home orders. The general public must have a booking to be allowed access. To make a booking, please contact Customer Experience on (02) 6801 4000 or by Council's online booking system.

**Rural waste customers:**

Rural Transfer Stations will be open as per usual days and operating hours but access will only be allowed to residents that do not receive a kerbside bin collection service. At the rural transfer stations Council will use rural waste charge records and a licence check to determine the

		<p>eligibility of residents to enter the facility, customers who have a bin collection service will be turned away.</p> <p>For more information about who is allowed to visit Council's waste facilities during the lockdown, click <a href="#">here</a>.</p>
Wellington Caves and Caravan Park	<b>Closed</b>	<p>All tours of the Wellington Caves have been cancelled. Staff can still be contacted by phone.</p> <p><b>Phone:</b> (02) 6840 6480</p>
Western Plains Cultural Centre (WPCC)	<b>Closed</b>	<p>The Western Plains Cultural Centre, including Creo Cafe, and all associated classes and programs are closed during the lock down period. Staff can still be contacted via phone.</p> <p><b>Phone:</b> (02) 6801 4444</p>

Macquarie Regional Library (MRL)	<b>Closed</b>	<p>Macquarie Regional Library branches are closed during the lock down, but will still offer a number of online services, and book deliveries.</p> <ul style="list-style-type: none"><li>• 24/7 online services</li><li>• Online tech help</li><li>• Ask Your Library (via email and telephone)</li><li>• <b>Phone:</b> (02) 6801 4510</li></ul>
Community Halls	<b>Closed</b>	

Cemeteries	<b>Open with restrictions</b>	<p>Under the current Public Health Order, people in New South Wales are permitted to leave home for compassionate reasons, people can have short visits to a gravesite to pay respects and mourn a loved one. When visiting, please follow the below:</p> <ul style="list-style-type: none"> <li>• Mandatory QR code check-in</li> <li>• Face masks</li> <li>• Maintain 1.5m physical distancing</li> <li>• Funerals remain capped at 10 attendees plus necessary funeral staff</li> <li>• Only people from the same household may gather</li> <li>• Otherwise, outdoor gatherings are limited to 2 people</li> </ul>
Public Amenities	<b>Open</b>	
Playgrounds/ play spaces	<b>Open</b>	



Skate parks	<b>Open</b>	<ul style="list-style-type: none"> <li>• Dubbo, Victoria Park</li> <li>• Wellington Skate Park</li> <li>• Geurie Tom Culkin</li> </ul>
Bike Tracks	<b>Open</b>	<ul style="list-style-type: none"> <li>• Dubbo Regional Cycling Facility</li> <li>• Powter Park BMX track</li> <li>• Tracker Riley</li> <li>• Dundullimal Mountain Bike Trail</li> <li>• Mugga Hill Mountain Bike Trail</li> <li>• Bald Hill Mountain Bike Trail</li> </ul>
Botanic Gardens & Japanese Gardens	<b>Open</b>	
Sporting Facilities/ Sporting Grounds	<b>Open</b>	

Reserves	<b>Open</b>	
Camping grounds	<b>Closed</b>	
Community BBQs	<b>OFF</b>	
Drinking Fountains	<b>OFF</b>	All community drinking fountains have been turned off
Leash Free Areas	<b>Open</b>	
Aquatic Leisure Centres	<b>Closed</b>	2021-2022 Season opening postponed. For updates on opening times, visit <a href="#">here</a> .

<p>Animal Shelter &amp; Pound</p>	<p><b>Open by appointment only</b></p>	<p>During the COVID-19 enforced restrictions, rangers will be responding to urgent calls only. All other calls will be prioritised. If you are collecting a pet, you will be required to ring and make an appointment before attending. Contactless service will be provided with eftpos-only transactions and QR code check-in requirements. Please note, Wellington's overnight cages will be locked, as Council operates on skeleton staffing at this time. <b>Phone:</b> (02) 6801 4640</p>
<p>Dubbo Showground</p>	<p><b>Open</b></p>	<p>The Showground is only open to facilitate testing for COVID-19. Please be patient if you are driving up to the showground for drive-through testing during this time. All other scheduled events have been postponed or cancelled.</p>

**Still have questions?** [Click here](#) to see our Frequently Asked Questions

about COVID-19.

## KEY INFORMATION

Dubbo Regional Council have collated a list of key information in regards to COVID-19.

COVID-19 testing clinics

Venues of concern

Restrictions

Symptoms

Vaccination

Dubbo Regional Council response

Support for businesses

Your mental wellbeing is important. If you're feeling anxious or stressed, you're not alone. [Click here](#) for services that can support you through these difficult times.

### **SOCIAL MEDIA ACCOUNTS TO FOLLOW**

NSW Health - Facebook | Instagram | Twitter

Western NSW Local Health District - Facebook | Twitter

Dugald Saunders MP - Facebook | Instagram | Twitter

Dubbo Regional Council - Facebook | Instagram | Twitter

## DO IT FOR YOUR MOB

On Friday 13 August, NSW Health announced that a high percentage of newly confirmed cases in the Western NSW Local Health District were that of Aboriginal children.

A range of community members have stepped forward with advice, view their messages [here](#).

Last Edited: 14 Sep 2021