

# RESIDENTIAL WATER AND SEWER OVERVIEW



Expand the sections below to find out about Dubbo Regional Council's water and sewer services and obligations.

## FLUORIDATION OF WATER SUPPLY

Dubbo Regional Council has issued public notices related to the fluoridation of Dubbo water supply. Read the notices and view answers to frequently asked questions at Council's dedicated webpage;

Fluoridation of Water Supply

## **SMART METERS**

Dubbo Regional Council has delivered a renewal of its existing water meter fleet with smart meter technology across the Dubbo Local Government Area. (Approximately 17,700 residential water meters and 2,300 non-residential water meters). View more about the process, and view answers to frequently asked questions, at Council's dedicated webpage; Smart Meters

## **WATER CHARGES AND SERVICES**

View responsibilities of householders and Dubbo Regional Council, including customer service standards for water services. Visit Council's dedicated webpage; Water Charges and Services

## **SEWER MAINS AND SEWERAGE SERVICES**

View responsibilities of householders and Dubbo Regional Council, including customer service standards for sewerage services. Visit Council's dedicated webpage; Sewer Mains and Sewerage Services

## **WATER QUALITY AND TREATMENT**

Learn more about water quality and water treatment from Dubbo Regional Council for the Local Government Area, visit Council's dedicated webpage; Water Quality and Treatment

## **SAVING WATER**

Dubbo Regional Council is a proud supporter of Smart Water Advice. In collaboration with Smart Approved WaterMark, we are providing a range of tips and resources to help you save water. View Council's dedicated webpage; [Saving Water](#)

## **EDUCATIONAL FACILITY TOURS**

Dubbo Regional Council welcomes site tours by arrangement, from schools and other community groups to our treatment plants for educational guided tours. Tours are free but must be booked in advance. View more at Council's dedicated webpage; [Sewerage and Water Treatment Plants](#)

## **WATER FILLING STATIONS AND WATER CARTERS**

To find out more about Dubbo Regional Council's water filling station information, bulk water and water carter requirements view our dedicated webpage; [Water Filling Stations and Water Carters](#)

## **INFORMATION FOR BUSINESS OWNERS**

Dubbo Regional Council has collated business information about the safe disposal of sewerage and trade waste within the Local Government Area. Find out more at Council's dedicated webpage; [Trade Waste](#)

View your business obligations regarding water supply, fire service certification and backflow prevention. View Council's dedicated webpage to find out more; [Fire Service Certification and Backflow Prevention](#)

## **INFORMATION FOR BUILDERS AND DEVELOPERS**

You can apply to connect to Council's water supply or sewerage systems, or make changes to existing connections such as installing an additional water meter, changing the size or relocating your existing meter, installing meter guards or a backflow prevention device. View Council's dedicated webpage to find out more or to submit an application; [Connect to Water and Sewerage](#)

## **COUNCIL RESPONSIBILITIES**

Dubbo Regional Council has obligations to report certain information related to water and sewer. For information on the range of legislative requirements and obligations of Dubbo Regional Council related to water and sewer view our dedicated webpage; [Council's Water and Sewer Responsibilities](#)

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