



WASTE FACILITIES TO GO CASHLESS FROM 1 JULY 2024

Dubbo Regional Council's (DRC) waste facilities and transfer stations will be going cashless from 1 July 2024 in an effort to reduce property damage and increase staff efficiency.

As part of a service review into the operation of DRC waste facilities, the change in payment method is being proposed following \$470,000 of damage to facilities in the 12 months from December 2022 to December 2023. Additionally, the remaining banking institution in Wellington closed and therefore banking needs to take place in Dubbo twice a week.

"It is expected that the change to a cashless operation will save Council money by reducing the repairs required to damaged infrastructure through break ins for potential cash onsite and reducing insurance claims which in turn impacts insurance premiums," Dubbo Regional Council Manager Resource Recovery and Efficiency, Jamie Lobb said.

"There is also a considerable amount of staff time that would be saved on banking trips to Dubbo due to Wellington no longer having a bank. This would allow better utilisation of staff time at each facility."

The cashless operation will apply to the Whylandra Waste and Recycling Facility, Wellington Waste Transfer Station and the transfer stations at Stuart Town, Geurie, Ballimore, Eumungerie and Toongi.

“At present approximately one per cent of all transactions at Councils waste facilities use cash,” Mr Lobb said.

The move to a cashless operation is also expected to enhance the user experience through quicker transactions at the entry to the facilities.

Residents can still dispose of a number of recyclable items that are segregated on delivery free of charge at both Whylandra and Wellington waste facilities. Some of these items include car batteries, old TVs and domestic e-waste, gas bottles, polystyrene, scrap metal and degassed whitegoods.

The annual tipping voucher program also provides one free visit to a Council waste facility for residents. To use your free tipping voucher simply ask to claim your voucher on entry and present your licence as proof of address.

The change to cashless operation will come into effect from 1 July 2024 at all DRC waste facilities. All cards will be accepted, and there will be no additional merchant charges.

For more information visit yoursay.dubbo.nsw.gov.au.

Last Edited: 19 Mar 2024